Temporary Institutional Breakdowns: The Work of University Traditions in the Consumption of Innovative Textbooks

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Abstract

Although university traditions can be fun, they are ‘not just for fun’. Moving beyond the visual quaint imagery of university traditions, this study explores the workings of institutional traditions during the everyday consumption of pedagogic innovation. The study employs a Reader-Response Theory, a prominent school of literary criticism, of two textbook innovations within a university establishment which had a distinct tradition to research beginning in the early 1960s. The findings suggest that the temporary institutional breakdown provides a powerful medium to understand the work of university traditions in the consumption of innovative textbooks. We show that in the consumption of pedagogic innovation, the recipients are not passive but are co-constructors of university tradition defence, via the articulation of values, boundary containment and identity work. We identify, moreover, four types of readings of the pedagogic innovation – interpretative, instrumental, inversive and reflexive. The findings also reveal three distinct forms of tradition vocabularies employed in the university administration of pedagogic innovation – breach concerns, redress articulation and reintegration epistemology. Overall, the findings contribute to a more sophisticated understanding of the ‘past in the present’ in the workings of university traditions in the everyday consumption of pedagogic innovation.

Key Words: Tradition, pedagogic innovation, institutions, reader response, consumption
Introduction

Universities are rich in both tradition and innovation. Both university traditions and innovations are seen as something to admire, bask in, or something that university marketing enacts through the retelling of stories about ‘the university Great, the Good and the Successful’. Both are framed as distinct conceptions, with distinct academic activities or fields and, consequently, are studied separately. University innovations are seen as the mainstay that academics work on (Hannan, English and Silver, 1999; Tight, 2011; Marshall, 2016). By contrast, university traditions are prejudiced as that which are archaic (e.g. Oxbridge boat races), predominantly hinged upon the visual quaint imagery that combines rites, rituals, age, play, aesthetics and grand gestures (Dacin and Dacin, 2007; Lok and De Rond, 2013). That is to say, innovation is serious university business, whereas traditions are playful and ceremonial. Although university traditions can be fun, they are ‘not just for fun’, however. In this study we argue that there is a deeper connection between university traditions and pedagogic innovation, advancing the view that both are entangled in everyday academic work of pedagogy (Hibbert and McQuade, 2005; Marshall, 2014).

From the standpoint of pedagogic innovation, there exists a strong imperative to introduce innovations designed to inculcate new attitudes, values, policy priorities and self understandings among educationalists (Berg and Östergren, 1979; Johnstone and Sharp, 1979; Williams, 1991; Barnett and Brown, 1981; Rudderford, 1992; Findlow, 2008; Ylijoki, 2013). This research has made the field aware of the journey that innovations make; the ‘science’ to ‘technology’ and to ‘social progress’ – where science invents, industry applies and society conforms is one journey that innovations make outside universities. To understand how individuals and universities respond to such innovations, however, it is useful to consider the inner university workings that are entwined in, and become salient during, the actual everyday consumption of pedagogic innovation. Here, there is a curious absence of the role of institutional human actors – the living beings such as students and academics whose work, emotions, motivations, rhetoric – shape pedagogic innovation. This omission might, in part, be attributed to the dominant industrial economic foundations of innovation research and the various ways in which Michael Porter’s work pervades much of the competitive advantage thinking on innovation. This perspective has arguably presented an abstract, detached and deterministic (science push) account of pedagogic
innovations, portraying institutional human actors as ‘docile’ and reacting to a ‘given’ innovation imposed upon them (Rudderford, 1992), as part of a generally distributed acceptance model (Saad, Guermat and Brodie, 2015), or as a pedagogic change and fashion (Badat, 2009).

From an institutional standpoint, by contrast, literature in higher education (Berg & Östergren 1979; Findlow 2008), has provided insights into the way that innovation is a tentative social accomplishment dependent upon traditional institutional practices as well as consumption spaces (Badat, 2009; Marshall, 2016). Here, an academic tradition is seen as a source of continuity with the past or as cultural inheritance (Shils, 1981). The notion is quite broad and could mean anything that is passed down or inherited to the present. For Shils (1981:12), traditions incorporate a variety of beliefs, objects, memories, imagery, practices and institutions. University traditions are most notably visible when celebrated in playful student rite of passages (see Dacin and Dacin’s (2007) account of the university bonfire at the University of Michigan, or Dacin, Munir and Tracey’s (2010) study on formal dining at Cambridge colleges). Much less visible is how those university traditions pervade facets of everyday academic work.

To better understand how the work of university traditions can be found in innovation practice requires research, according to Sandberg and Tsoukas (2011), to access and study temporary institutional breakdowns. Temporary institutional breakdowns are interrupted openings of existing institutional orders in the internal workings of a practice (Sandberg and Tsoukas, 2011). This concept posits that whenever the novelty of a practice such as a pedagogic innovation is introduced — i.e., those that “fail to reproduce previously legitimated or taken-for-granted actions” (Lawrence and Suddaby, 2006, p. 217) — temporary institutional breakdowns occur and “practitioners enter into the involved thematic deliberation mode of engaging with the world, through which they pay deliberate attention to their practice” (Sandberg and Tsoukas, 2011). That is to say, a pedagogic innovation practice brings about “a publicly visible infraction of routines ordinarily held to be binding” (Turner 1988, 34), and insightful moments when things do not work as anticipated (Sandberg and Tsoukas, 2011). However, as Winograd and Flores (1987) note, “a breakdown is not a negative situation to be avoided, but a situation of non-
obviousness” (1987: 165)—the recognition that something is missing or is not quite right, with the result that some aspects of the relational whole come to the fore.

This paper therefore aims to investigate how institutional traditions pervade the consumption of pedagogic innovation in a university. In order to understand that pedagogic innovation practice, we study one institutionalized university tradition – the textbook – within a university environment. Understanding how individual students come to experience, know and accept or challenge pedagogic innovation, it is argued, is where institutional traditions are felt most strongly. The paper takes a Reader Response Theory approach to understanding pedagogic innovations, studying two examples of textbooks, both of which, when adopted, reflect novel, experimental and radical ways of thinking about and exploring subjects in non-conventional ways, and the associated temporary breakdowns that generates. For the analysis we have selected two novels in the writings of Eliyahu M. Goldratt and Jeff Cox’s “The Goal” (Goldratt and Cox, 2004) and Stephen Brown’s “Agent and Dealers” (Brown, 2008) which delve into, and transcend, the boundaries between the private and public lives of managers and individuals, challenging the dispassionate, rational and technical phenomenon of management. We focus on these novels not because they accurately represent the ‘empirical reality’ of the subject, but rather because of their tendency to exaggerate and clash with institutionalized textbook and university traditions (DeCock and Land, 2005). These are invented stories – fictionalized – and therefore depart from the traditional law-like textbooks and are exemplary radical pedagogic innovation. We would argue, the novels, when used in practice, produced a temporary institutional breakdown, offering an understanding of pedagogic innovation at the human level of subjectivities when it meets the internal workings of university traditions.

The structure of the paper proceeds as follows. We begin with the existing literature on the role of traditions in higher education settings and argue that in such conditions, forms of traditions are tentative and contested. We argue that pedagogic innovation is the product of the interactive practice between higher education institutions and ‘lived’ consumption experiences. After considering one particular
institutionalized tradition – the textbook – we retheorise pedagogic innovation as an interactive consumption space with associated discourses. The methodological approach taken is then outlined. Following on, we outline the findings of the study and we conclude by drawing out the implications for this study.

Work of University Traditions

The concept of tradition is articulated in the wider literature by Soares (1997) in the following way: “a living social tradition requires a distinct social group with a common identity derived from an interpretation of its past, whose collective memories have some objective expression in the material environment, and whose activities are guided by a spirit of continuity” (1997:16). Reporting of university traditions exemplifies a tendency to emphasize the playful student *rite of passages*, including intellectual games (e.g. MIT’s college tradition of playing hacking pranks); sporting events (eg. Oxbridge boat races), food (e.g. food dining at Oxford College), frivolities (e.g. nudity shenanigans at Yale while handing out confectionary), or at graduation (e.g. graduates throwing their caps in the air at the end of the ceremony). Traditions are not limited to foreground and playful *rite of passages*, however. They also pervade more ‘backstage’ spaces and many facets of academic work, including the broader civic work in society and national innovation systems (Saad, Guermat and Brodie, 2015), pedagogy (Petersen, 2014), research (Berg and Östergren, 1979) and administration (Rudderford, 1992). These living social traditions can shape the specific practices of universities such as lecture delivery modes (Goldfinch, 2006), quality assurance initiatives (Findlow, 2008) textbook adoption (Palmer et al 2013), university-industry collaborations (De Silva, 2015) and admissions-recruitment activities (Brändle, 2016).

Tradition debates are notably visible in the role of the higher education system (HES) in the production of national innovation (Saad, Guermat and Brodie, 2015). Saad, Guermat and Brodie’s (2015) discuss the *traditional civic role* of universities and mechanisms through which this happens (e.g. *traditionally* supplying human capital and producing useful knowledge that supports innovation and economic and social development). A related research avenue identifies how government policy has challenged university traditions, with much discussion on new business enterprise business models (De Silva, 2015).
Mampaeya and Huismana’s (2016) study shows how traditions of the professional logic of the liberal academy visibly collided with market-oriented New Public Management (NPM) logics. A particular tradition can also be seen in terms of ruling systems of scientific paradigms – what is published and what is rejected, what research is supported by funding grants (Findlow, 2008). Research-led universities frequently report on research traditions and by implication how these are distinct from other types of non-traditional universities.

Traditions are also evident in the systems of pedagogy. A distinct area of enquiry has emerged to address pedagogic traditions in terms of traditional and non-traditional student admission/entry routes into university (Brändle, 2016), non-traditional students and learners (Weil, 1986; Petersen, 2014), traditional versus non-traditional status and image (Isopahkala-Bouret, 2014), as well as lecture and tutorial epistemologies (Goldfinch, 2006). Specific pedagogic objects such as textbooks also serve to introduce, create and preserve knowledge and transmit subject doctrines and traditions (Allen and Press, 2002; Hackley, 2003; Richardson, 2004; Palmer et al. 2013). Notwithstanding the development new digital online teaching platforms, e-reading devices and book streaming services within the book market, textbooks have remained an age-old academic tradition and, consequently, an integral part of pedagogy (Richardson, 2004; Sapiro, 2010). Tradition is also brought into sharp light with specific university administrative systems. Universities go to great lengths to develop and promote various traditions within ‘institutional scripts’ such as mission or vision statements and related policy documents.

Although the various forms of traditions and out-workings of traditions have been discussed in the higher education literature, the internal working of university traditions is less well researched. In that regard, the institutional literature offers a useful analytical lens to further understand the links between traditions and university practice (Brennan et al, 1997; Findlow, 2008; Badat, 2009). In a normative institutional capacity, traditions provide not only continuity between the past and present but define what is deemed appropriate in the present. This can take the form of combined material sense (e.g. imagery, research output, textbook adoption, location) as well as other (non-) material elements including but not limited to a name, epistemology and research identity. The working of traditions can be drawn from a sense of the
past – an eye on historical precedence – while at the same time, a sense of community or collective identity with the present (Shils, 1981:14). This ongoing temporal movement between the past and present traditions help to organize, transmit and reproduce ‘institutional codes’ (Friedland and Alford, 1991: 253), which then institutional actors such students, academics and administrators actively take up to maintain institutionalized university expectations. Pedagogic traditions thus require agency; both active and passive ‘institutional carriers’ – guardians or curators – in the reproduction and distribution of collective and shared views of the nature of the university, departmental and academic rules, formal policies and procedures. What, then, survives from the past often depends upon the perceived needs of contemporary university actors cognitively filtering their history to meet the needs of their present. As Williams (1977:115) writes of the traditions of the dominant hegemonic order, “what is thought of as ‘the tradition’ in practice is really only a ‘selective tradition’: What we have to see is not just ‘a tradition’ but a selective tradition: an intentionally selective version of a shaping past and a pre-shaped present, which is then powerfully operative in the process of social and cultural definition and identification.” As such, traditions are perpetually vulnerable to change; for example via a renewal of university strategy (e.g. internationalization), public policy reform agendas (academic impact), new business models (e.g. shared university-commercial spaces), legitimacy crisis events (e.g. Funding) and transformation with innovation initiatives. This perpetual vulnerability produces social tensions, contestation and, in certain circumstances, conflict between those social actors with particular sets of interests. As Clegg (2010:5) explains, “a great deal of ordinary repair work of social breaches has to occur for a sense of normalcy to be sustained.”

In summary, while some researchers (Petersen, 2014; Isopahkala-Bouret, 2014; Brändle, 2016) have helpfully started to draw attention to the importance of tradition forms, limited theoretical analysis has been brought to bear on the internal workings of university traditions. While the concept of ‘tradition’ is still associated with the idea of something old and established from the past, or as a playful ceremonial practice, a review of the pedagogic literature and institutional analysis offers an appreciation of the extent of the serious and powerful nature of traditions, along with the agentic work required in the
selection and maintenance of traditions. Arguably, however, that institutional literature downplays the human side of the maintenance work involved at the level of the individual, and how individuals interact with the status quo through consumptive discourse. In the next section, we further deepen our re-theorization by framing the pedagogic innovation as a consumption practice with active living tradition discourses.

**Pedagogic Textbook Consumption**

Although pedagogic innovations can be presented in an abstract, detached and deterministic (science push) way, Rudderford’s (1992) early education research points to the human leadership and contested nature of innovation initiatives (e.g. non-traditional staff development and appraisal scheme) at the University of Birmingham. Similarly, Findlow (2008) provides insights into how the traditions associated with an innovation scheme can produce strong human emotions, specifically suspicion and skepticism. Other recent education studies offer further insights into the agency of local actors to construct multiple and competing meanings through daily interactive work, through local classroom revisions (Hallett, 2010; Hallett and Ventresca 2006). Hallett (2010) finds that classroom mandates becomes negotiated among people in ways that redefine them as creating ‘turmoil’ and call into question their legitimacy.

de Certeau's (1988) work may be useful here in further reconceptualising pedagogic innovation as a human and consumptive practice. de Certeau (1988) considers the notions of ‘production’ and ‘consumption’ in the framework of everyday activities. He argues for the idea that faced with an imposed ‘production’, ‘consumers’ are not passive or docile, but creatively respond to it through micro practices of resistance. Considering de Certeau's definition of ‘consumption’ as a creative act, it is interesting to study how students and academics ‘consume’ pedagogic innovations such as novel textbooks. To conceptualize this idea, de Certeau explicitly used reading as a metaphor. While a textbook may be physically the same for everyone, what is read is a different experience for every individual, depending on what they bring into it and how they use it and connect it with their own lives. Creative consumption can thus be associated with acts of reading, using and transforming. The emphasis is not on the
innovation, or its author, but its focus is with the reader. This accords with Reader Response Theory (Scott, 1994 Davis and Womack, 2003), which focuses on the readers’ subjective experiences, the fact that poems, essays or novels are essentially inert until readers read them and breathe life into them. Of particular interest for reader-response researchers are the beliefs, values, expectations, understandings, hesitations, alterations, conjectures, self-corrections that accompany the flow of individual readers’ reading experience, their response to the words on the page (Scott, 1994; Brown, 2005).

Such theoretical perspectives open up the idea that pedagogic innovation is rendered an extremely fluid concept, with dynamic actor responses and relationships that wax and wane within and between material (formal/informal) and abstracted forms and levels of visibility. It acknowledges that the ‘meaning’ of any text is co-created by its author and reader. Alongside this work, a Scandinavian Institutionalists school perspective (Creed, Scully, and Austin, 2002; Czarniawska and Sevon, 1996), emphasize that when pedagogic innovations travel, a transformation of meanings from one context to another and from one language to another, occurs. That is, as the language of the pedagogic innovation travels from one context (e.g. the innovating lecturer and related champions) to another, (e.g. Programme Directors, Directors of Education, Teaching and Learning Committees, students), these are transformed from one language to another through a set of consumption and editing rules (Czarniawska and Sevon, 1996; Pipan and Czarniawska, 2010).

While the pedagogic innovation literature is mostly production-centred, we argue that an institutional understanding offers a new theoretical motif for shedding new light on university tradition work. Like Hallett (2010), we view universities as locales where individual students work come to experience, know and accept or challenge the legitimacy of pedagogic textbook innovation. In each literature stream, we notice that humanness is seen as the outcome of the innovation practice rather than in the actual innovation consumption practice. We therefore use this literature to frame our empirical study and the next section develops the methodological approach.
Methodology

Institutional Setting and ‘The University Tradition’

The research was undertaken within a higher education institution that has had a long tradition of having a distinct approach to research beginning in the early 1960s (Donaldson and Luo, 2014 for a useful overview), which grew to become known as the Aston Programme of studies. The phrase ‘Aston Approach’ came to refer to a scientific style of research that featured quantitative variables and statistical data analysis. The intellectual tradition in which the Aston Programme was born was that industrial sociology was a dominant tradition and had affinities with the Human Relations School, which had spawned in England the Tavistock Institute, with its interest in autonomous work groups. Much of this tradition, it is argued here, is presently reflected in the teaching approach and textbooks adopted at the School. This is evident in the textbooks of longstanding academics such as Professors Gordon Greenley, Graham Hooley and John Saunders. In that regards, the Aston approach is seen as another layer of an institutional ‘tradition’ in the sense of a dominant-shaping past and a pre-shaped present genre of epistemology. While use of fictional textbook is an effective tool in education more generally, not surprisingly this approach was not evident at Aston Business School and therefore the setting provided a theoretically rich setting for the study. In this way, deliberately creating a temporary institutional breakdown with a pedagogic innovation will, it is argued, reveal the taken-for-granted ways of the workings of the positivist tradition at Aston Business School. This study was undertaken over a four year period (2008-2010) and 242 undergraduate students participated. Although this module is not representative of the overall school’s programmes, the sample nevertheless provides an adequate mix of males and females (Female, 49 percent; Male, 51 percent), subject specialisms and academic experience to allow initial theorization. Both male (M) and female (F) pseudonyms are identified from the essay excerpts.

The Reader Response Approach and Data Analysis

The paper adopts a Reader Response Approach which is a technique that is a prominent in the school of literary (Davis and Womack, 2002; De Cock and Land, 2005). This technique focuses on the readers’
subjective experiences through the act of reading a text or a textbook. To operationalize, each individual student was asked to select one of the textbooks and to read it. They were given the following brief:

Students will be asked to read and write extended introspective essays on their reactions to one of two innovative textbooks: “The Goal” by Eliyahu Goldratt in the operations field and “Agents and Dealers” by Stephen Brown.

We employed a Subjective Personal Introspection as the data collection technique for author’s personal consumption experiences of pedagogic innovation. The analysis readings of the data (242 essays) followed three stages, as outlined in Table I below.

*Insert Table 1 Here*

Throughout all of the stages, the findings are presented using thick, rich quotations relating to the actual introspective essay accounts of the students, which invite readers to assess the efficacy of the themes based on the evidence.

**Findings**

The findings span three inter-related stages and levels of analysis in the lived experiences: i) the institutional tradition work, ii) types of reading responses and, iii) and the institutional administrative response. From the reader responses, we see how students’ reacted to both textbooks, what they made of them, and how the textbook became intertwined with the patterns of their university consumption experiences. The first part of the analysis of introspective accounts with students revealed three primary dimensions of tradition work: articulation of values, boundary containment and identity.

**Stage One: Tradition Work**

**Articulation work of values**
The first theme to emerge is the way that the reader responses related to the articulation of values. The students’ accounts initially place an emphasis on articulating the value of their work, appealing to authoritative value drawn from what traditions, in order to delegitimize the new approach.

*Formulaic conformity work.* In the consumption mode responses, there was a conscious effort to conform to habitual formulaic templates. When confronting the threat of radical pedagogic textbook, a dominant discourse emerged labelling it as a ‘peculiar oddity’, a ‘weird task’ or ‘a bizarre concept’. This ‘trash-talk’ recruited like-minded individuals, in an effort to reset old rules, regain familiarity and build associations with the old ways of doing things and ‘how it used to be’:

“The idea of this assignment makes me feel incredibly uncomfortable. I’m very much a ‘think inside the box’ sort of girl – that is how we have been schooled here. Familiar formats and I’m organized for that routine. The box is familiar and it’s safe.” S34(F)

“This is a weird task – I don’t understand why such lecturers don’t stick to the way things are. This has put ‘the cat among the pigeons’…[and]… having no rules makes it chaotic and I don’t like this feeling. All of the other modules have pages and pages of specifications, requirements and rules; I have become normalised in this. Not here, I have been cut adrift in the large sea of pages, with only a limited vocabulary – SOS.” S247 (M)

“I start with a confession, of which I am rather ashamed about, and this confession is that after talking with my fellow students about the task in hand, my initial positive outlook started to alter leaving me somewhat apprehensive. This came about as I found myself observing the sheer panic of some of my friends and listening to their ramblings about the task, and I am very reluctant to admit I caught their bug. Despite the fact I felt so positive before I spoke to anyone about this I still caught the negativity bug. This consisted of an infectious dose of apprehension and disbelief which stemmed from the fear of having no firm guidelines to follow for an assignment.” S32 (M)

Getting to work on the new innovation meant, calling down on the traditional values of prescription, structure, rules and a strict adherence to the conventional formats. The old approaches were perceived to be more ordered, rational and logical.

*Ideological rebuttal work.* Students embrace and present an ideological rebuttal of the pedagogic innovation as a means of signaling a renewed devotion to the traditional ideals and to interject a sense of stability into this destabilizing task. Students rebel against the beliefs and values of the new approach with claims of absurdity. Absurdism is the basis for the subtest form of ideological rebuttal, because it disrupts conventional notions about meaning by questioning whether it should be even taken seriously - its very existence. In that sense it encourages perceivers to fill in whatever meaning they like:

“I found myself skimming through the first few pages of each chapter because they were filled with pointless rubbish. This task is absurd. Stuff that wasn’t even related to the book. Are all books like that?” S164 (M)
The pedagogic innovation becomes a modern drama which is characterized by irrationally and events are deemed illogical. Sometimes the ideological battlefield was within, however, with some students finding it paradoxical:

“I noticed the usual chit chat with my friends and peers changing. Whereas I would usually base my topics of conversation around the latest celebrity gossip on heatworld, or which fabulous bar everyone was heading to tonight, I found myself discussing the book and the characters involved, which is where I became increasingly worried. Many of my peers seemed to be enjoying the book; they were full of creative and interesting ideas and seemed to be progressing well with their projects.” S210(F)

“I found myself enjoying the book. Then I made myself cross for enjoying it. Reading, I shouldn’t be enjoying this reading task. Business is serious, my course is serious, universities are serious and I’m oddly having fun. Sometimes the book made me think this is wrong; this is final year and we shouldn’t be set surprises and unconventional tasks.” S34(F)

**Stigmatizing work.** The students’ accounts offered some insight into their stigmatizing work, particularly with respect to producing denigrating concerns and stereotypes. Here stigmatization of the pedagogic innovation is understood as an attribute that is deeply discrediting and that reduces an individual from a whole and usual person to a tainted, discounted one (Goffman, 1957). In a remarkable way, the extent to which the students were bound by their textbook stereotypes is illustrated in the following excerpts:

“I read the synopsis and quickly realized that I had massively assumed that it was a sort of Gordon Ramsey or Duncan Bannatyne style business autobiography, far from it in fact. It is actually an academic who seems to like fictional writing about business, weird. This is concerning and I have many concerns.” S121(M)

“It is always said that ‘men are logical and women are emotional’ and I have always hated that. It’s so sexist to presume that emotions take over when women get involved in a situation and I know a fair few males who can’t think logically at all! However, I am a bit of an emotional rollercoaster through this book. One minute I’m impatient and frustrated with what’s happening or the pace of the story and the next I feel sad for Alex and empathise with how hard he’s working, yet can’t seem to fix his plant or please his wife.” S35(M)

“The book made me feel inadequate. Inadequate in the sense that everyone was diving into their books and coming up with outstanding ideas whilst I was lagging behind on chapter one. The best thing that came out of this book? A sense of achievement. This was never about the book or the assignment, this was about me. This was my Everest! This was about my journey. I had overcome my stigma.” S54(F)

This stigmatization work sought to marginalize and disqualify pedagogic acceptance.

**Boundary containment work**

The second main theme to emerge is the way that the reader responses related to boundaries and how those could be contained or shored up. The students’ accounts offered some insight into the construction a social boundary in terms of expansion, expulsion and protective work.
Expansion work. In this dimension, students’ accounts centre on how the radical nature of the innovation produces an awareness of the boundaries of their vocabulary, particularly with respect to the university tradition of reading:

“Reaching the end of the book I can’t help but notice the feeling of disappointment inside me. I glance to my right and look at the pile of paper, the list of words that I looked up. I feel very self-conscious. How can I graduate with a degree in Marketing with such a lack of vocabulary? Am I kidding myself that I am worth a degree? How can I expect to succeed in a job?” S94 (F)

“It’s funny how the smallest word can affect your train of thought - The library. Just the thought of it makes me incredibly uncomfortable. It always gives the impression of being a positive working environment; no phones, no food, no drink, no talking –no distractions. No fun. The library means serious business.” S37 (F)

Expulsion work. In this dimension, the meaning of textbook is contingent on where the reading is carried out, as well as the location-related nuances around broader consumption, for example, the library, the commute to university, or in the home. That expulsion produces a form of spatial awareness and for some a (quasi-)detachment from the textbook object:

“When completing assignments such as this one I find it difficult to locate a space where disturbances can’t bother me. For reading, I often find this outlet on the train. The textbook has followed me onto the train; I have little to do apart from read it. On this occasion, however, I put my bag into the overhead luggage compartment and well out of sight…” S19 (F)

“It is really weird how carrying the book around makes me feel so much better about not actually reading it. I am so glad it is not a textbook, well I suppose if it was, I would have the most toned arms on earth, like that cartoon, Johnny Bravo.” S23 (M)

The textbook is consumed in a variety of institutions peripheral to the university learning environment and the degree to which it gained acceptance there was insightful. As one reader response account noted in relation to the family:

“I spend the night discussing the book with my family, all of whom think it’s a bizarre concept for an educational book. Mum doesn’t though. She disagrees and thinks it’s a clever assignment because of the way the theoretical concepts are intertwined. Mum can’t understand why I’ve turned this innocent book into a demon in my head.” S39 (M)

Protective autonomy work. In this dimension, a common response relating to students’ accounts pointed to how much reading is an inhabited tradition, constituting them in the context of protection and security and self-disciplining, autonomous subjects:

“I love to feel safe when reading and cuddling up with a duvet is what makes me feel secure. I feel that the duvet is protecting me from feeling weak and disheartened when I do not understand the complexity of the language; it cushions me from having a major fall. A comfort blanket also makes reading feel more achievable and I feel less vulnerable and ashamed of my reading ability.” S10 (F)
Identity work

The final main theme to emerge is the workings of identity in the consumption of the radical textbooks. While our analysis has focused on the textbook consumption, we note also that a key aspect of how tradition worked was in the individual identities of the student.

Student identity work. Overwhelmingly, the radical innovation challenged what it meant ‘to be’ a student at University. The novelty of the task and the prospect of failure construed for students what Giddens (1991) refers to as ‘fateful moments’ which threatened the ‘protective cocoon’ that maintained their quotidian ‘ontological security’, and which required a renewed sense of identity work to maintain that:

“...from a young age my vocabulary has always been an issue for me. Although I was born in England my first language was Italian and whilst I embrace my Italian roots, they did not hold me in good stead at school. Some of my earliest memories are of me being ridiculed for speaking to my teachers in Italian. I remember the frustration I used to feel when I couldn’t express myself properly or understand the language my classmates could speak.” S109 (F)

A telling point from the reader responses is the way that individuals do not just tell a single, coherent identity narrative. The identity constructions appear to be fluid, messy and dynamic throughout the consumption practice.

Metaphorical identity work. In the reader response essays, students’ accounts show how the consumption of the radical pedagogic innovation is socially negotiated and commonly displayed some key discursive elements, which are typically expressed through the journey metaphor:

“... from a young age my vocabulary has always been an issue for me. Although I was born in England my first language was Italian and whilst I embrace my Italian roots, they did not hold me in good stead at school. Some of my earliest memories are of me being ridiculed for speaking to my teachers in Italian. I remember the frustration I used to feel when I couldn’t express myself properly or understand the language my classmates could speak.” S109 (F)

Stage Two: Readings
The second part of findings we describe in more detail four modes of consumption of the textbooks that reveal how the textbook was viewed in the eyes of its readers. Each of these modes of consumption is associated with both of the textbook innovations. Table II summarizes these four ‘readings’.

*Insert Table 2 about here*

**Interpretative Reading** - This form of consumption of the radical pedagogic textbooks is associated with that which produced new interpretations and reinterpretations the textbooks in a creative manner. Here, students’ not only engaged with the written text, but also the textbooks’ aesthetics, stories, characters, fiction, non-fiction, and imagery and also with their own surroundings in situ. The novel nature of the textbooks constituted a challenge for them (“I start to feel nauseous; millions of butterflies are flapping around in my stomach trying to find an escape route. I am so behind with my reading schedule and feel I cannot cope. I want to hurl the brainless, mind-numbing book on the floor. I hate it with a passion. All the book does is make me feel distracted, disturbed and distraught” S13(M)). Specifically, the students’ sought their own reinterpretation to fill in the blanks in the narratives, to open up the narrative constraints, to populate and imprint the broad story with their experiences. Thus, this group of readers was driven by a common concern with their own (re)interpretation of the textbooks’ disparate elements, furthering open-endedness to capture the assignment and also learning: “Looking back, that voice between myself and the book did exist and caused me to drift off into my own thoughts or brought about emotions relating to the characters or story...” S26 (F). Some were surprised and accepting, while others were left disappointed, or changed. Some interpretations started enthusiastically, making an immediate impression, but were then worn down by the frequent dictionary checking interruptions, the length and certain repetitiveness. Interpretative reading accounts were underlined by the importance of rhetorical questioning in the interpretative accounts.

**Instrumental Reading** - A second form of reading of both of the textbooks is associated with those students who focused strongly on the performance outcome. Final year students were under continuous pressure, they said, to perform. Here, some students intensified efforts to pin down and regulate the
reading task of the textbook and indeed to suppress any ambiguities of the task. The language of clarity and precision to ensure the reading activity was linked with performance outcomes. The clear debt to the performance tradition, was on the extent of the reading task, rather than the reading per se. Here initial thoughts focused on whether they had made the right choice in terms of textbook selection. Critical for the instrumentalist consumption mode, was to minimize the workload when considered against the efficiency and the pace of completing the assessment. Here, the radical innovation was conceived as a potential barrier to successful assessment task completion, particularly since the reading exercise was so extensive relative to the norms within the course. For some, the textbooks were mobilized within a place – a library, a lobby, a classroom, the home, the bedroom – so as to act as a consensus checklist against which students can reassure themselves. While for others they sought continuous academic justification in online peer to peer discussions, others sought affirmation with the module leader – individually and collectively – as well as more formally in terms of raising the justification and workload within Staff-Student Feedback Committees. More detail why this task was necessary, how it could be specified and prescribed more comprehensively and how the marking criteria could be qualified and even changed. For these students, the backyard implication was that “experimentation should happen on other programmes and not theirs”. Any merits of the innovative pedagogic innovation and understanding of the purpose of the task, were supplanted by their imperative to complete the degree and the questioning agency whether such active reading was necessary. This group of readers engaged with the task in an instrumental ‘bottom-line’, key performance indicator way, and linked this agenda strongly to their overall degree performance and the issue that they were in their final year. Final year to this group meant seriousness and the higher significance afforded to the final year mandate.

**Inversive Reading** – The third form of reading is termed inversive reading and is produced by students formulating images of the new textbook innovation by contrasting or benchmarking it with traditional existing textbooks, assessment requirements and expectations. With the radical pedagogic innovative textbooks, students were limited in terms of drawing on old and familiar frames of reference and priorities for the assessment. This was concerned with the discrepancy between espoused ideals of one set of traditional textbooks that had very clear identity markers and ways to follow to achieve goals.
Such differentiation between formulated imagery and traditional templates implied a critique of that practice. In one respect, this inversive reading is associated with deconstructing the textbook through questions such as, “novel in what sense?” Or “Is it necessary to be new or radical or different?” The upshot of considering such questions seems to be that all innovations are likely to be in one way or another vested by individuals and interested parties. In this consumption mode, the textbook is not read or used as an assessment document as much as a reengagement with the imagery evoked from yesteryear, particularly with respect to nostalgia of early childhood primary and secondary English language readings. The inversive readings thus produce a symbolic statement and historical context of the values of education. In summary, these readers saw in the textbooks a restatement of the fundamental values of the university education system, connecting with other familiar education systems.

**Reflexive Reading** – A final form of reading identified in the discourse of student reader responses is termed reflexive reading. Reflexivity is shown in how the students readings are self-aware and thoughtful about the situation they find themselves in and how they try to perform well. To this end, the students’ accounts exhibited self-scrutiny in relation to self-doubts, self-consciousness, fearfulness and hypersensitivity. This was brought into sharp contrast in the distance between the daily life of innovation and the broader institutional conditions. Some readers applied this sense of sacrilege in failing to live up to the ideal of being a student or a final year student or even having a university degree. Reflexivity also manifested through ‘practical-evaluation’ (i.e. to respond to the demands of the present by making practical judgments among alternative trajectories of action) practical evaluation of the radical innovation pedagogic textbook and to get the task done. In sum, these readers muddle through:

“Consuming the book over the last three weeks was a mixture of being a battle and being quite fun. I have learned a little about production lines, but more importantly I have never really thought about how I consume a book, or anything else for that matter. I just do it. I have enjoyed being forced to think outside the box a little bit and take a different view on things.” S98 (F)

To sum up the analysis of different modes of consumption, for each of the four readings, traditions played a different role: firing the imagination for the interpretive reading, an obstacle in the performance trajectory for the instrumental reading, a source of comparison dispersion for inversive reading, or a practical means to get the job done for the reflexive reading. We now consider the consequences of the
traditions work and the different modes of consumption, in relation how institutional administrative traditions supporting pedagogy bear down on pedagogic innovation consumption.

**Stage Three: Institutional Administrative Responses**

The third part of research highlights how the surrounding institutional administrative traditions supporting pedagogy bear down on students’ consumption, but most powerfully as an individual academic responds to the prevailing institutional tradition.

*Breach and concern discourse.* The drama associated with radical pedagogic innovation begins with a breach of norm-governed social relations, “a publicly visible infraction of routines ordinarily held to be binding” (Turner 1988, 34). Such a transgression of norms was evident in the discourse that emerged from the vocabularies of concern. There were a variety of ways describing this. In some instances, the individual staff-student briefings as personal pronouns: “I am concerned”, “I am a bit concerned”, “I have areas of concerns” or “I am slightly concerned.” The framing of concern is treated as serious, speculative, and potentially damaging to university reputation, rankings, or upsetting to students in particular. In other instances, a more institutional plural pronoun was emphasized – “we have some concerns”. Either implicitly or explicitly, the new textbook format thus became a delegitimating performance device. Critically, the system of university administration began to contain it. In one insight, an interviewee admitted: “We are genuinely concerned with how this might affect the National student survey results.”

This discourse served to reveal interests and the stakes at play. As one senior appraising academic manager put it: “Why make life difficult for yourself? We are in mass education and so trying to produce individual thinkers is near impossible nowadays. It’s a production line factory mindset. Appreciating the stark black and white reality will get you on...make you progress here.”

Whichever way the concern discourse is framed, it is done without either assuming or questioning the appropriateness of the pedagogic innovation. In this way this discourse is imbued with a special kind of neutrality and a I/we know best claim, reflecting the asymmetry of knowledge where the traditional well-tested routes are known.
Redress and articulation discourse. Following Turner (1988, 34), a phase of redress in which representatives of the traditional order perform actions aimed at reintegrating the defiant actor and limiting the risk of the radical pedagogic innovation. These included the student representative feedback, staff-student feedback, student feedback survey and academic appraisal, all of which involved actors sensing, signalling and talking to, influencing, persuading and monitoring the situation. As one academic put it: “You need to butter the conservatives in here. They will have a certain view on how the world works and that’s how they have gotten by and progressed. By challenging, or being seen to challenge, that will destabilize them.” A4 (F) In getting to grips with this, a second dominant tradition discourse emerged, that we termed articulation. Tradition articulation consists of all the words and talk needed to coordinate, soothe over and recover from the surprises, errors, tensions and conflicts: “I know you mean well and I can see the merit in your approach, but maybe there is another way of doing this. A way that is less disruptive.” A2 (M) The possibility that the concern may be misunderstood, misplaced, or that it is well founded and inaccurate, is illustrated by the following insightful remark: “These students are difficult to please. Upon hindsight maybe we should have reconsidered this. You are good at this, but how can we provide more space or a research lab for this idea.” A1 (M) As the above quotations illustrate, it provides ‘a distancing provision’ to the local or case specific circumstances in recognizing, weighing, and evaluating alternatives from conflicting sources. Critically, this discourse sought to smooth over the rough edges to allay heightened anxieties relating to the radical pedagogic innovation.

Reintegration and epistemological discourse. A social innovation drama comes full circle when the antagonists reach some resolution or working agreement to their conflict. This act of the drama presents “a reintegration of the disturbed social group” (Turner 1988, 34). It is argued that the consumption of the pedagogic innovation produced institutional responses in the form of epistemological discourse, creating additional emotional and social dynamics. Significant in this discourse was institutional steering – a collaborative coming-to-a-view that results from unpacking concerns and making sure that what is deemed an appropriate pedagogic innovation is signed off. The right method or way to do things: “I
know how things work here”, “Did you check – it’s normal to check and I know it might appear that way, but maybe just check the next time.” A5(F) This epistemological discourse provide a method that is aligned with the way of taking the university tradition seriously while not having to presuppose their appropriateness within the broader institutional university system context.

Discussion and Conclusions

University traditions have been viewed as an archaic and playful incursion outside the ‘serious business’ of everyday academic work. The temporary institutional breakdown provides a uniquely powerful medium to understand that university traditions are, in fact, alive in the everyday academic work of universities. What is clear from our study is that university traditions are ‘not just for fun’, however. New pedagogic innovations produce interrupted openings of existing institutional orders – temporary institutional breakdowns. These temporary institutional breakdowns – whether in relation to thwarted expectations, the emergence of deviations, or an awareness of differences – demonstrate the human consumptive dimensions of pedagogic innovation practice, when and why some appear and take root, while others do not (Hardagon and Douglas, 2001; Stirling, 2008). Instead of treating textbook objects as the output of academic scholarly work – as the passive things that academics work on – in this paper we therefore consider how textbook objects institutionally interact with university traditions. The findings show how pedagogic innovations are open to reinterpretation, reworkings and development, and, on occasion, manipulation by the agency of university traditions and those who work, support, follow or control them (Honko and Laaksonen 1983). The recipients are not passive but are co-constructors of university tradition defence, via the articulation of values, boundary containment and identity work. Indeed, tradition work is imbued by human experiences that are subject to emotions such as anger, fear, surprise, disgust, happiness or joy, ease and unease.

The findings show how there are constant efforts to revert to (re)claim old traditions (O’Connor and McDermott, 2004). Such efforts tend to involve a good deal of institutional romanticism about an
imagined past – the ‘good old university days’ and ways – perhaps for familiarity, familiar paths and familiar pedagogies. Hughey (2012) identifies the narrative of belonging to involve ‘overt othering’ in which critics openly stigmatize, taint and thus delegitimize the pedagogic innovation and also the innovator. That ‘overt othering’ is deployed as a tactic in the students lived experiences of the radical pedagogic innovation, with a traditional institutional repository or toolkit of words and vocabularies available to them to frame and cast it. The findings reveal four types of readings of the pedagogic innovation – interpretative, instrumental, inversive and reflexive. Interestingly, the students formulated images and readings of the innovation assessment task in a series of ‘fateful moments’ which threatened the ‘protective cocoon’ and ‘ontological security’ (Giddens, 1991). This was particularly the case with instrumental and inversive readings.

The findings also reveal the institutional role of ‘concern’ for managing a range of issues to do with institutional interactions (Heritage and Lindstrom, 1998). Here, we find three distinct forms of tradition vocabularies employed in pedagogic innovation – breach concerns, redress articulation and reintegration epistemology. By using performative words (Austin, 1963), students and also the academics enhance their ability to ‘bind’ together the cohort and to address the institutional breach with traditional rules (Heaphy, 2013). In interactional terms, each keyword or turn-a-phrase actively functioned and suggested something adverse about the pedagogic innovation (Williams, 1981). This invites us to think symmetrically about agency: bringing radical pedagogic innovation to institutions does something performative. It shows the specific ways that university traditions actively confront, challenge and suppress pedagogic innovation (Lounsbury and Crumley, 2007). The inhabited institutions of the university, and the temporary institutional breakdowns in particular, as Gilbert (1997: 30) explains, “can tap our deepest emotions, and thus it can excite us to live more intense, self-aware lives.” It suggests, and probably requires, a much more thorough awareness of both the ordering of interaction as well the ordering in interaction – and the associated traditions – from the micro-engagement of university social actors (Hallett, 2010). The present study therefore extends the nascent literature (Lidstone, 1995; Richards, 2004; Palmer, Simmons and Hall, 2013) on the role of textbooks in university environments,
specifically in relation to what such material objects do, institutionally (Badat, 2009; Hallett and Ventresca 2006; Lok and DeRond, 2013). The study adds to our understanding of the more ‘invisible work’ (Leigh-Star, 1999:385) and/or the ‘underground work’ (Findlow, 2008: 325) between various university actors, textbooks-as-objects and activities in the workings of institutions. Theoretically, it provides a more micro analytical theorizing of pedagogic innovation, moving from a linear conception to one that is multidimensional, emphasizing the entanglement of innovation work when engaging with inhabited institutions (Marshall, 2014).

From this paper we identify five potential practical implications. First, despite the increasing number of formats and range of digitally connected devices, recent market research from the Pew Research Center survey (2016) found that relatively few Americans read books in digital formats to the exclusion of print books. In America and elsewhere, many of the opportunities offered by digital technologies have disrupted and swept aside traditional pedagogies (e.g. chalk and blackboard, acetates). However, claims of projected impacts of can be overblown. The ‘textbook lesson’ drawn from this study is that when material objects are embedded into a complex system of institutions, and infused with institutional properties such as values and understandings instituted over life courses (e.g. early childhood reading habits), then textbooks become institutionally resilient and not ephemeral pedagogies. Second, we suggest that pedagogic managers need to understand that, despite universities working on the frontiers of science, technology and innovation, universities themselves are institutionally bound and tied to familiar institutional objects, constraints, emotions and work. This means being aware that pedagogic innovations are not detached objects, but emerge from the social interactions within university practice, both in a material sense (e.g. scheduled meetings to discuss pedagogy, textbook adoption, book volumes exhibiting innovations) and a more abstract sense (e.g. emotions, university institutional logics). In other words, institutions matter in pedagogic practice. That working in pedagogy simultaneously means working with, on, and through, institutions. This suggests that working on how to channel and harness the variety of ‘concern discourse’ will be an important consideration for pedagogic innovation champions. Third, it is important that academics and other university managers, provide leadership around the institutional policy policing work that might extinguish pedagogic innovation. University
tradition work have a ‘dark side’ and will annihilate any institutional threat to the dominant tradition. University leadership must articulate a re-assuring narrative and provide a cushion for those academics taking career risks with pedagogic innovation (e.g. in design or digitalisation) and to create temporary institutional clusters such as ongoing workshop programmes to support pedagogic innovation initiatives.

Fourth, we suggest that managers need to understand the background spaces inhabited by administrators, administrative systems and administrative managers, along with how academics as well as students interact with that university practice. How, for example, student satisfaction, academic workload models, probation systems and other administrative activities interact with the working discourse of innovation.

Finally, managers need to be alert to the mundane ways that traditions are institutionally maintained. For instance, by only promoting academics that assume the costumes and demonstrate credentials as guardians of the tradition (e.g. adopting traditional textbooks, providing extensive assessment prescriptions, assessment auditing), can produce institutional leadership with entropic tendencies. In sum, providing insights into the temporary institutional breakdown moments contributes to a more sophisticated understanding of the ‘past in the present’ in the workings of university traditions in the everyday consumption of pedagogic innovation.

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Table 1: Summary of the data analysis stages

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<thead>
<tr>
<th>Data Analysis Stage</th>
<th>Source and Main Activity</th>
<th>Sub-activity</th>
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<tr>
<td>Stage 1</td>
<td>Adopted Sandberg and Tsoukas’ (2011) strategy of searching for temporary breakdowns, specifically by exploring students’ and academic responses to (1) thwarted expectations, (2) the emergence of deviations and boundary crossings, and (3) awareness of differences. Here expectations are thwarted when students’ practice is disrupted because unintended consequences emerge, new realizations come about, or standards of excellence are not met. An example, “I cant believe we have been asked to read a whole textbook and in our final year of all years”. Deviations emerge when new discourse items are introduced or new actions appear (e.g. reading, personal account, non-theoretical). This enables us to identify what work is significant to students (what matters to them).</td>
<td>This stage also adopted the spirit of Garfinkel’s (1967) idea of deliberately creating a temporary breakdown or breach to reveal the taken-for-granted ways of doing things.</td>
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<td>Stage 2</td>
<td>In this stage we chose to follow Kets de Vries and Miller's (1987) rules of interpretation and to start by first looking for a thematic unity in the data. This methodological treatment enables us to get close to the ‘lived experience’ of the pedagogic innovation, so that we can keep our second hermeneutic (our interpretations of students' interpretations) as close to the data as possible (Giddens, 1991). After identifying these forms of ‘traditions work’, we then moved to an analysis of the readings of the text and were able to identify different forms of consumption of the pedagogic innovations. Each author independently coded the interview data, and after comparing and discussing the different categories developed, we agreed that four common generic patterns in these readings captured most of the data. We then matched our understanding of the structure of the text (forms of work) with students’ readings (e.g. forms of consumption as interpretative, instrumental, inversive and reflexive).</td>
<td>At this stage our analysis relied on a process of abductive theorizing (Mantere and Ketokivi, 2013) where the initial inductive hunch or insight originating from the empirical data is then coded, categorized and progressively worked to a higher level of abstraction (Gioia, Nag and Corley, 2012). In a process similar to that proposed by Corley and Gioia (2004), extracts from the essays were coded systematically according to these ‘first order’ and ‘second order’ themes.</td>
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<td>Stage 3</td>
<td>The final stage proceeded by a careful analysis of the keywords that were available in the ‘university traditions register’ and how these formed a coherent and powerful vocabulary. At this stage our analysis relied on adopting Turner’ (1988) process model representation to structure and organise the discourse. In this, we clustered the keywords that formed distinct vocabularies and reflected different and distinct institutional discourse responses at each process stage. These were collected by two of the authors from nine meetings and discussions within two Staff-Student Committee Meetings, one Programme Review meeting, and two Academic Appraisal meetings.</td>
<td>We identified the dissociation discourse by which the speaker reexpresses ideas in order ‘remove an incompatibility arising out of the confrontation of one proposition with others, whether one is dealing with norms, facts or truths’ (Perelman and Olbrechts-Tyteca, 1969: 413). During this stage, the researcher used a reflective whiteboard exercise to discuss emerging themes and this subsequent feedback enhanced the interrogation and the presentation of the data.</td>
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<td>Reading</td>
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<td>Open</td>
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<td>Focus of student engagement</td>
<td>Multiple meanings</td>
<td>Assessment performance implications</td>
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<td>Sample quotations</td>
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<td>“I have been conditioned since prep school to expect a certain writing and presentation style from my text books. I prefer the clarity and accessibility shown by lists and facts. The action of imagining a context to better remember theory myself, was the key to relating to scenarios that I easily understood. A fair percentage of people will learn and remember concepts more easily with the aid of diagrams; something that is not included in Agents &amp; Dealers, and doubtfully in much of this genre. S48 (M)</td>
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<td>Academic Implications</td>
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Table II. Four readings of the Innovative Pedagogic Textbooks

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<td>“This experience has felt so different. I am accustomed to the rambling musings of academics therefore I have never considered the fact that reading can be enjoyable. The book has made me wonder if academics actually think about the way in which they present information in their literature. When they publish a book, are they just interested in showing the world their knowledge, cramming as many theories into each chapter as possible? Or do they actually care about what they are writing and how the reader will connect with the text?”(M)</td>
<td>“my second lecture, well that was really obscure and off the wall! Apparently, we have to read a book. Well that’s ok (or so I thought!) but hey, this isn’t any old book, this is a book based on a book but it’s not a book book, it’s a marketing book in disguise!” S2 (M)</td>
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<td>“After finding out about Abby’s poor relationship with her family, it’s made me think how lucky I am to have a great family. This made me think further about them and tried to formulate some emotions about them. After a heated discussion with my girlfriend, I soon realised that they are the root of all my problems! My emotional incapability most likely stems from the relationship I hold with my family, we have never been comfortable with expressing perhaps even slightly embarrassing feelings and emotions.” S147 (M)</td>
<td>“One thing I have noticed as I am reading this book is that the way in which I absorb information from paper has changed. I think it might be due to the way that I read information from the internet. Whilst reading, I find that my eyes automatically stray ahead by half a page. This creates a problem which means I can end up reading a whole page without being able to remember what actually happened. It is actually a very annoying habit to have picked up because I have to really concentrate to have picked up because I have to really concentrate to read now. The internet has completely changed the way I take in information and I can’t help but think this is a bad thing as it always makes me look for the quickest solution which sometimes isn’t the best.” S129 (M)</td>
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